



The Videoconferencing Network

More than an IP Network

*Australia's first and only business-quality,
IP-based Videoconferencing Network.*

Why Visionnet was built for Videoconferencing:

1. Control

Visionnet controls the aggregation point of 5 different networks with our own Visionnet routing and switching control.

2. Reach

Visionnet covers Australia via multiple networks, not just the capital CBDs. This reach extends throughout the world with our partnership with Glowpoint, and into the public Internet with a high accessibility 1:1 contention ratio Internet connection.

3. Quality of Service

The Visionnet Network was designed and built to meet the needs and expectations of video conference users. Visionnet has targets with our network suppliers that exceed many providers, such as, 0.02% packet loss for any tail.

4. Monitoring

Visionnet is monitored 24 hours a day with specialised monitoring hardware and software specifically for video conferencing. We are able to identify and ensure that the network is ready for the demanding requirements for video conferencing. With real and historical data, we are able to identify possible issues during idle times as well as during videoconferences.

5. Videoconferencing Infrastructure

A Videoconferencing network needs infrastructure to manage and facilitate videoconferencing calls such as multipoint bridging, seamless ISDN gateway calls, bandwidth management and administration.

The Visionnet network deploys multipoint bridges from multiple suppliers, such as Tandberg, Codian and Polycom with both standard and High Definition capability. Visionnet also provides Gatekeepers with redundancy, and call management systems.

6. Support

Visionnet support staff are the best in the videoconferencing industry with specific knowledge and qualifications related to videoconferencing. As well as extensive knowledge of the Visionnet network they are there to assist with simple issues that may arise from your video endpoints with remote diagnostic tools. They are available with online help desk by simply dialling '234' at any time.

7. Exclusive Video Features

Visionnet is unique as we are able to offer a range of Exclusive Video Features that bring standard telephony call handling features to the video world. It allows you to send, receive and remotely check video messages, dial for instant assistance, and ensure all your incoming video calls are handled personally and professionally.

Visionnet Network Features

- Network Monitoring
- "Video Quality" of Service
- Real and Historical Network Statistics
- ISDN Gateway
- Direct In Dial
- High Definition Multipoint Video Bridging
- Multiple Video Bridging platforms – incl. TANDBERG, Codian & Polycom
- Gate Keeper Redundancy
- Internet Call Access
- Help Desk Support incl. remote endpoint diagnostics